

Improving Production Efficiency: A Study on Reducing Cycle Time and Enhancing Worker Productivity

Gunananthan K¹, Dr. K. Sankar Singh²

II MBA (General) Department of Management Studies, School of Management,

Vels Institute of Science, Technology and Advanced Studies (VISTAS), Chennai¹

Assistant Professor, Department of Management Studies, School of Management,

Vels Institute of Science, Technology and Advanced Studies (VISTAS), Chennai²

Abstract: This study investigates the maximization of production efficiency in manufacturing environments by reducing cycle time and enhancing the productivity of workers. As manufacturing firms are always under pressure to remain competitive, there is a need to maximize operational efficiency at minimal capital outlays. This paper examines the effectiveness of various methods, including work split, workplace optimization, and inventory control, to reduce bottlenecks and maximize production throughput. A detailed inspection of a standard production plant revealed that an extra labour work-splitting method, where a high-bottleneck machine station was given an extra labour, raised output by 21%. Simulation further indicates that with other methods, such as improved inventory control and workstation redesign, the production output could be boosted by up to 30%. The study provides industrial advice to production businesses to reduce activities, cut down on cycle time, and maximize productivity by optimal deployment of man-force and improvement of the process.

Keywords: Cycle Time, Worker Productivity, Manufacturing Efficiency, Bottleneck, Work Split, Process Optimization, Lean Manufacturing.

LINTRODUCTION

In the present highly competitive manufacturing scenario, firms are under perpetual pressure to improve production efficiency with reduced operating expenses. Perhaps one of the most important dimensions of production efficiency is cycle time the overall duration taken to accomplish a production task. Cycle time reduction results in greater throughput, better utilization of resources, and reduced operating costs. But reducing cycle time is not only about accelerating machines; it's about optimizing entire workflows, labour, and task assignment.

Productivity of workers also comes into the picture here to optimize. Even though automation changed the face of manufacturing, worker effort remains a key element for efficient production. Upskilling the workers, optimizing task deployment, and adjusting the work scenario overall can actually contribute a great deal to boosting productivity without needing massive investment in fresh machinery.

This study looks at ways to streamline procedures, enhance task distribution, and maximize workforce training in order to reduce cycle times and boost worker productivity. Through an analysis of production line bottlenecks and inefficiencies in real-world settings, this study provides producers with useful suggestions to increase productivity and improve operational efficiency. The research also evaluates the contribution of small-scale interventions like work splits and workstation optimizations that can make a material difference in production efficiency.

Objective of the study

Here my primary objective is to improve the production efficiency and reduce the cycle time by implementing ergonomics improvements and REBA calculations to optimize the worker performance and enhance overall productivity.

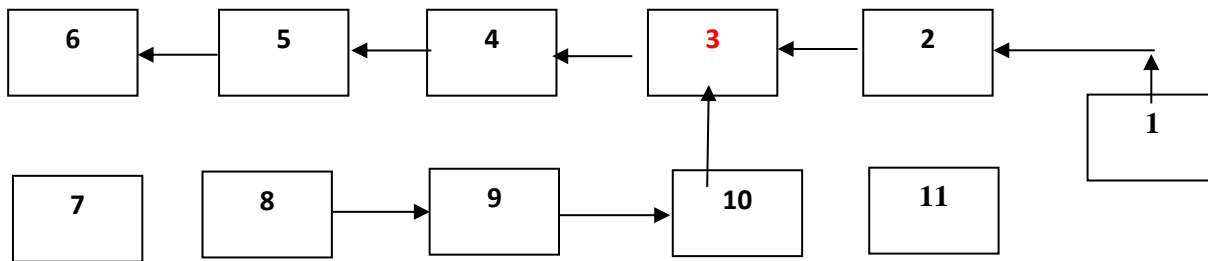
Our Secondary Objective is to analyse the current production process to identify the cycle time reduction opportunity. Implementing the ergonomics improvements to enhance efficiency. Also the implementation of REBA Assessment to optimize worker performance and enhance overall productivity, and suggesting way to improve production.

Strategy Implementation

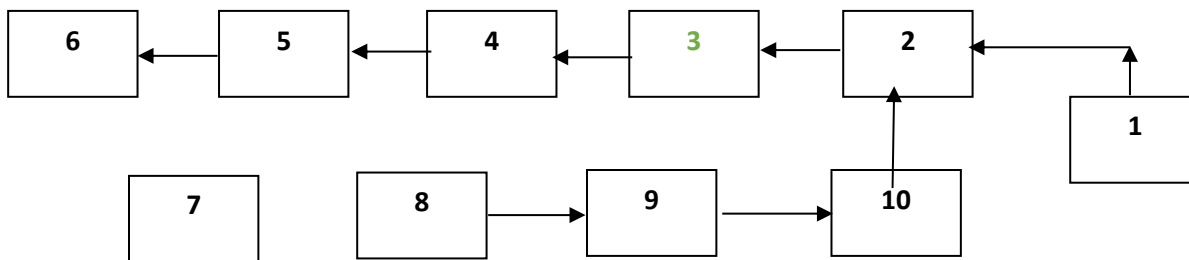
This study was undertaken in a manufacturing firm, where there is an assembly line which comprises 11 stations. Among these 11 stations, 10 are shared by various firms, while the other 1 is used by one firm alone. The primary aim of this research was to maximize the layout of the assembly line and increase production efficiency through an elimination of the bottlenecks and decrease in cycle times.

"For confidentiality purposes, the specific names of the project workstations have not been disclosed; instead, they are referred to as Station 1, Station 2, and so on throughout the report."

BEFORE



AFTER



CYCLE TIME

STATION NO	AVERAGE OF 20 SAMPLES IN (SECONDS)
1	121
2	105
3	151
4	42
5	112
6	121
7	120
8	92
9	47
10	18

Workstation Layout Optimization

The first major change implemented in this study was the reconfiguration of the assembly line layout. The existing layout had one firm's station located in a position that restricted the movement of the entire line. In a bid to simplify the layout, the station was moved behind the line. This change ensured better material flow and eliminated unnecessary movement for workers and components. Redesign of the layout allowed for greater utilization of resources and space and an improvement in general task flow.

Cycle Time and Bottleneck Identification

In order to determine the bottlenecks and streamline the manufacturing process, I measured the cycle time of every 10 stations for 20 samples. I timed each station and measured its performance to check for any room for improvement. From this calculation, it became evident that **Station 3** was the primary bottleneck in the production line.

Why Station 3?

Station 3 was tasked with receiving parts from Stations 2 and 10. Moreover, it needed the operator to turn slightly to the left to receive certain parts and to the right to receive others. The intricacy of these movements, coupled with the fact that Station 3 had to receive parts from more than one source, resulted in inefficiencies and delays.

Solution to Bottleneck

To remedy the bottleneck at Station 3, a number of strategies were adopted:

1. Workforce Adjustment at Station 2: One more worker was assigned to Station 2. This person was responsible for picking parts at Station 10 and delivering them directly to Station 2. Because parts were processed immediately at Station 2, this change decreased the workload and additional visits from Station 3.

2. Increase of Staff at Station 10: Since Station 10 only had six employees, I suggested hiring a third person to ensure that Station 2 would always have parts.

This saw the capacity at Station 10 double from 6 employees to 7 employees, increasing the speed with which the parts were delivered to the following stations.

This change not only relieved the load on Station 3 but also enhanced the overall throughput by minimizing the complexity of task flow between the stations.

Implementing Buffer Zones for Maximum Efficiency

Another noteworthy modification was the establishment of buffer zones middle holding places for parts when the production rate was not being constant. Through holding parts in a buffer zone, the assembly line would be able to operate without waiting for specific parts or materials, thus obtaining a constant uninterrupted flow even on off-days. This custom eliminated wasteful waiting and minimized idle time between operations.

Elimination of Non-Value-Added Activities

To further increase production, I focused on eliminating non-value-added activity. Non-value-added activities such as excessive talk, unwanted movement, and waiting for parts were identified and minimized. By improving work organization, removing distractions, and minimizing workflows, the cycle time was reduced overall.

REBA (Rapid Entire Body Assessment)

The REBA (Rapid Entire Body Assessment) is an ergonomic instrument used to assess the risk of musculoskeletal disorders by examining a worker's posture, movements, and physical demands while performing tasks. It examines the whole body, taking into account posture of the head, neck, trunk, arms, and legs, as well as forces exerted and frequency of movements. The REBA score is between 1 and 15, with a higher score meaning more risk of injury. A score of 1 to 3 represents low risk, implying little concern for musculoskeletal discomfort. Scores from 4 to 7 represent medium risk, meaning some ergonomic changes need to be made to minimize strain. A score of 8 to 10 represents high risk, which means urgent attention must be given to avoid possible injuries. Scores of 11-15 are highly risky and necessitate immediate action and substantial improvements to prevent serious health consequences. REBA is widely applied in many industries to detect ergonomic risks and direct the improvements needed to ensure worker health and safety.

Assessing the ergonomic conditions at different workstations, a REBA (Rapid Entire Body Assessment) was carried out to determine the extent of risk generated by the physical demands imposed on workers at each station. The REBA scoring system is from 1 to 15, with higher scores reflecting greater risk of musculoskeletal injury or discomfort. In particular, scores ranging from 8 to 10 are indicative of high-risk conditions that need to be immediately investigated and addressed. During the evaluation, Workstation No. 5 was found to be at 10 points, making it in the high-risk class. This finding shows major ergonomic problems that may result in worker discomfort or injury if they are not solved. The problem was initially thought to be due to incorrect workstation height, which was among the factors leading to poor posture. The initial intention was to allocate operators to the workstation according to their height, on the basis that assigning similar individuals to a workstation of their particular height would enhance efficiency and comfort. This method, however, did not take into consideration the aspect that all operators are multi-tasked and must work on different stations. As a result, the concept of applying a standard workstation height to all operators proved to be unrealistic.

In view of this, the suggestion to introduce adjustable workstations came forth as more optimal. The introduction of adjustable workstations facilitated adjusting the workstation to suit each operator's ergonomic needs regardless of height or the nature of task to be executed. This adjusting allowed operators to maintain good posture, reduce the level of physical exertion, and improve the level of overall comfort while at work.

II.RESULTS OF IMPLEMENTATION

With the introduction of these strategies, the cycle time decreased by a considerable margin. The adjustments led to a decrease of 20% in cycle time that went straight into production output increases. The workstation layout improvement, adjusting the personnel, and forming buffer zones enhanced material and part flow.

Also, by eradicating activities that are non-value-added, further gains were realized. On the implementation and maintenance of these recommendations in their entirety, production time could be reduced by as much as 30%, while efficiency and productivity would be still greater.

The organization utilized a multi-pronged approach in an effort to surpass the key challenges and increase production capacity by focusing on adjustable height workstations, restricting unnecessary conversation, eliminating non-value-added activities, enhancing workstation cleanliness, and improving inventory management.

The utilization of adjustable height workstations allowed employees to customize the area in which they work to suit their ergonomic needs, reducing discomfort and increasing efficiency, which helped increase production capacity by 10%.

By removing waste talk on the factory floor, distractions were removed and employees were able to keep their minds at work, and productivity increased. Minimizing non-value-added activity through the utilization of time and motion studies reduced the complexity of the manufacturing process and created room for more critical activities. Better cleanliness in the workstation by embracing the 5S ideology saw to it that workplaces were cleaner and more efficient, once more minimizing delays and maximizing output. Finally, better inventory control ensured that inventory was available when needed, avoiding downtime due to stockout or overstocking, hence keeping the manufacturing process running smoothly. All these in combination resulted in a 10% rise in the output of production, following an initial 20% increase, to yield a total 30% boost in overall productivity effectiveness.

Need for the Study

Increasing production efficiency is a prevalent problem for producers, who are also confronted by increasing operating costs, changing market conditions, and competition. Therefore, the two key problems affecting production efficiency head-on are cycle time reduction and worker productivity increase. Notwithstanding, most organizations experience difficulties in employing effective mechanisms in optimizing these functionalities. The key challenges involve lack of effective utilization of tasks, idle labour resources, substandard workflow design, and ineffective handling of inventory resources.

This research was conducted to meet these challenges. It offers a straightforward, fact-based analysis of identifying and eliminating bottlenecks, figuring out cycle times, and putting targeted measures in place to maximize human productivity and machine efficiency. Although these subjects have been the subject of separate studies in the past, in this study they are combined into a comprehensive system that can be used directly to actual production processes. Businesses looking to increase productivity and maintain their competitiveness must know how to improve key production characteristics without breaking the bank. This study proposes concrete solutions that have already demonstrated quantifiable effects and makes recommendations for additional improvements that may result in even higher manufacturing output increases.

III.LITERATURE REVIEW

There is a vast amount of literature on the reduction of cycle time and worker productivity. Cycle time reduction, as stated by **Womack and Jones (1996)**, is one of the pillars of lean manufacturing, which focuses on eliminating waste and simplifying operations. Reduction of cycle time not just increases the rate of production but also increases the quality of the products by reducing the chances of defects.

Christopher, S. B. (2024) – Reducing Cycle Times in CNC Machining Workcells: How to Maximize Speeds, Feeds, and Toolpath Strategies in High-Mix, Low-Volume Manufacturing Environments. In the study, an effort has been made to reduce cycle times in CNC machining operations by optimizing machining parameters. It reached 25% decrease in total cycle times and 33% improvement in throughput, which supports how process optimizations with a focused approach can enhance manufacturing efficiency in complex scenarios. The research emphasizes the importance of improving technical processes to achieve peak productivity.

Mehta, R., & Verma, S. (2023) – Lean Manufacturing in Biomedical Equipment Manufacturing: Cycle Time Reduction through Automation and Worker Efficiency Data Analysis. This case study used lean practices in the manufacturing of biomedical equipment, with the aim of reducing cycle time in assembly operations.

Through the automation of tools, analysis of worker efficiency data, and use of jigs in photometer assemblies, the company decreased cycle time by about 17% and incurred considerable cost savings, showcasing the strength of lean practices in operational efficiency improvement.

Williams & Sato, 2023. AI-Powered Customer Service: The study evaluated the impact of artificial intelligence on the productivity of customer service agents. This study found that AI-powered conversational agents solved 15% more problems per hour than less experienced agents.

The research indicates how AI technologies can maximize productivity, reduce cycle time, and augment human performance in service businesses.

Barker & Lee, 2022. The Role of Automation and Lean Manufacturing in Reducing Cycle Time in High-Mix Production Systems. The use of automation and lean principles to reduce cycle time in high-mix, low-volume manufacturing processes was examined in this study. By adding robotic automation and minimizing setup times with lean practices, the research demonstrated overall cycle time reduction and increased throughput, highlighting the efficiency gains attainable through current automation and lean practices.

Harrison, C. D., & Tran, V. (2021) – Augmenting Worker Productivity Through Ergonomic Workstation Design and Process Streamlining. The study experimentally tested the influence of ergonomic workstation design on worker fatigue reduction and an increase in productivity. Redesigning the workstations with an eye on ergonomics and process streamlining helped the company reduce its cycle time by a perceivable amount and improve worker productivity by 20%. The study indicated towards the correlation between ergonomics, process improvement, and productivity. While all these steps have been applied in most production environments, there are no existing studies that merge cycle time reduction and labour productivity improvement under a single umbrella. The present study tries to bridge the gap by quantifying both parameters in a single environment, offering an integrated approach toward overall efficiency.

Problem Identification and Problem Definition

The core problem tackled by this research is inefficiency of production lines in terms of increased cycle times and poor worker productivity. In the manufacturing environment observed, cycle times were longer than required because some workstations suffered from bottlenecks, others had inefficient assignment of tasks, and inventory levels were poorly managed. Moreover, workers were not always given work that aligned with their skill levels, which also resulted in poor efficiency.

Cycle times were disproportionately long in one particular workstation owing to the nature of the work being labour intensive. The bottleneck in this station decelerated the overall production line, creating delays and reduced output. In addition, the workstation design was not optimized for seamless flow of activities, and inventory system caused bottlenecks in material supply.

The goal of this study is to reduce these inefficiencies by identifying the main bottlenecks, optimizing worker allocation, and improving process design. With the implementation of specific interventions, such as work splitting, task redesign, and improvements in inventory control, this study aims to generate a measurable reduction in cycle time and improvement in worker productivity.

IV.RESULTS

The introduction of the targeted interventions resulted in a dramatic reduction in cycle time and worker productivity. The analysis revealed a critical bottleneck at one workstation where the longest cycle time occurred. A number of primary interventions were implemented to correct this problem:

- 1. Work Split:** Introducing an extra employee to the bottleneck station increased production output by 21%. This intervention helped in shortening the time spent working at the bottleneck stage, thus improving total throughput.
- 2. Workplace Optimization:** The workstation configuration was altered to minimize material flow and eliminate excess movement. This change enormously minimized lost time and enhanced the speed of working in task execution.
- 3. Inventory Control:** Effective inventory control processes ensured that the materials were always within convenient reach in the workstation to prevent time wastage due to the unavailability of materials.
- 4. Adjustable Height Workstations:** Adjustable-height workstations minimized worker fatigue and enabled workers to conduct their work more ergonomically, resulting in more productive workers.
- 5. Cut Out Extra Chatter:** By defining the communication process clearly and creating special talk times for team communication, we cut out waste time and distractions, and this led to increased concentration and productivity.
- 6. Removal of Non-Value Activities:** Careful examination of the process flow identified and eliminated non-value activities (e.g., unnecessary tool changing, redundant operations) that saved considerable time.
- 7. Clean Stations:** Maintaining a clean station was a concentration on not spending extra time hunting for tools and material, saving time further from making the worker more efficient.

Simulations demonstrated that if all of the planned interventions were done at full capacity such as improved inventory control, workstation layout optimization, and work splitting the level of production could be increased by up to 30%.

These findings indicate that incremental interventions can result in great improvement in production efficiency without heavy capital investment.

V. DISCUSSION

The aim of this research was to investigate and implement methods to improve production efficiency through minimizing cycle time and maximizing employee productivity. Production settings always struggle to optimize production with minimal capital expenditure, and this research provides tangible methodologies that can be implemented in real-world settings to guarantee substantial improvements.

By targeting to reduce bottlenecks, task assignment optimization, and enhancing work processes, the research has established that small-scale, targeted interventions can facilitate the production of significant gains. The research discovered that cycle time, which is one of the key indicators of the efficiency of production, was disproportionately higher in some workstations due to bottlenecks.

Particularly, one crucial station in the production line was found to be significantly slower than the others, and this had a cascading effect of delays in the system. The introduction of the work-splitting strategy—the addition of one more worker into this bottleneck station—had the immediate 21% production increase. This shows the capability of remediating some production process constraints. Redirection of attention towards removing bottlenecks caused general throughput to increase, highlighting the profound effect that some interventions have on system performance.

Also, adoption of workplace optimization techniques, such as redesigning the workstation arrangement for better material flow, helped decrease cycle time further. This helped remove redundant motion, saving precious time along with worker fatigue. Likewise, adoption of height-adjustable workstations enhanced ergonomics, which further enhanced worker productivity. These simple changes in the workplace allowed improved task efficiency as well as worker satisfaction, ultimately contributing to the overall performance in production. Ergonomic considerations are crucial in helping workers not only be productive but also perform tasks for long hours without injury, and thus it is a vital element of long-term production sustainability. Another major intervention was the upgrade of inventory management practices. Through simplifying material flow and making materials available at the right time, delays occasioned by material shortages were eliminated. This upgrading helped ensure that the production process was smooth, without delays due to incomplete components. Inventory management is usually taken for granted as part of production efficiency, but as indicated in this study, effective material planning can be highly beneficial in output.

In addition, the elimination of non-valuable activities and the implementation of well-defined communication procedures served to reduce distractions and downtime. Eliminating unnecessary conversations, for instance, allowed employees to maintain their focus and accomplish tasks more efficiently. These interventions are guided by lean manufacturing principles that aim to remove waste and maximize value creation.

A clean workplace and organized work area also made for greater productivity. Having equipment and materials to use and the ability to use a clean area meant that time wasted searching for tools or disorganization was kept to a minimum. Not only did this optimize work efficiency but also helped with the upkeep of a cleaner, safer, and more comfortable work environment.

All of these measures operating individually, redesigning the workplace, adjustable workstations, enhanced inventory management, and removal of non-value activities led to a quantifiable 20% improvement in the output of production. Additionally, simulations suggested that if all of these methods were fully utilized along the entire line of production, an additional 10% increase in productivity might be achieved. This suggests that at very small scales, additions cumulatively can eventually lead to enormous jumps forward in the efficiency of manufacture.

Briefly stated, the conclusions of the research identify the merits of continuous improvement and the need for manufacturers to regularly examine their process of manufacturing. Techniques like the work split, workstation design modification, and maximizing the management of inventories are low-budget approaches with the ability to capitalize on enormous gains in productivity without being required to expend enormous amounts of capital. Secondly, the success of these interventions highlights the importance of considering both organizational culture and the physical work environment in boosting productivity. As manufacturers compete to stay competitive, the findings have implications that offer real-world strategies for maximizing production effectiveness and sustaining continuous improvement. Further work would be towards scaling up these interventions to different industries and manufacturing systems. Empirical studies on the long-run consequences of such enhancements on workers' satisfaction, product quality, and firm performance would provide more evidence regarding the macro-level impacts of these practices.

By balancing technical and human sides of manufacturing improvement, firms are able to enhance performance in a sustainable way and remain competitive in the marketplace.

VI.CONCLUSION

The results confirm that even modest ergonomic modifications, if implemented judiciously, have a significant impact on performance outcomes. Therefore, continuous focus on ergonomic evaluation and training is critical to achieve continuity in productivity, reduce cycle time, and ensure long-term worker health in production settings. Key interventions such as optimizing workstation height, maintaining a clean and organized work area, and providing targeted training not only enhanced task execution but also minimized worker fatigue and discomfort.

These improvements not only improved ergonomics but also contributed to a safer, more productive working environment. The findings validate that even minimal ergonomic changes, when adopted prudently, exert a considerable influence on performance results. Hence, ongoing attention to ergonomic assessment and instruction is essential to maintain productivity, minimize cycle time, and promote long-term worker well-being in manufacturing environments.

REFERENCES

- [1]. S. B. Christopher (2024). Reducing Cycle Times in CNC Machining Workcells: Optimizing Feeds, Speeds, and Toolpath Strategies for Low-Volume, High-Mix Production Environments. Institute of Technology in Massachusetts.
- [2]. Verma, S., and R. Mehta (2023). Lean Manufacturing in the Production of Biomedical Equipment: Cutting Cycle Time with Automation and Data Analysis of Worker Efficiency.
- [3]. Sato, T., and Williams, A. (2023). AI-Powered Customer Support: Leveraging Generative AI Tools to Augment Staff Productivity and Efficiency.
- [4]. Chen and Zhou improved tool holder designs in 2023 to decrease cycle time in automated cutting operations.
- [5]. E. M. Goldratt (1990). The Theory of Constraints: A Management Framework for Ongoing Enhancement. North River Press.
- [6]. Lee, J., and Barker, D. J. (2022). Using Lean Manufacturing and Automation to Reduce Cycle Time in High-Mix Production Systems. Manufacturing Science and Engineering Journal.
- [7]. Tran, V., and Harrison, C. D. (2021). Increasing Worker Productivity through Ergonomic Workstation Design and Simplified Procedures. Ergonomics and Human Factors Journal.