



AI POWERED MILK VENDOR MANAGEMENT SYSTEM

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Abstract: Traditional dairy delivery operations rely heavily on manual record-keeping methods such as paper ledgers and handwritten billing registers. These practices often result in inefficiencies, human errors, delayed billing cycles, and limited transparency for customers. This paper presents *Tamils Dairy Farm*, a web-based digital milk delivery management system designed to modernize dairy distribution through automation, real-time tracking, and customer engagement. The system integrates an administrator dashboard for managing deliveries, subscriptions, and billing with a customer portal that enables delivery scheduling, consumption monitoring, and automated invoice access. Developed using modern technologies such as React, TypeScript, Vite, and Tailwind CSS, the system initially supports Local Storage for offline data persistence and is designed for future migration to a cloud backend using Supabase. A custom billing engine ensures accurate monthly calculations based on recorded delivery logs. The proposed solution enhances operational efficiency, improves financial accuracy, and provides transparency in dairy service management.

Keywords: Dairy management system, digital ledger, milk delivery automation, subscription billing, React application, agricultural digitization.

I. INTRODUCTION

The dairy industry plays a vital role in the agricultural economy, especially in developing countries where milk distribution is a daily necessity for households. Despite advancements in technology, many dairy farms still rely on manual methods for managing deliveries, maintaining records, and billing customers. These manual processes are time-consuming, prone to errors, and inefficient in handling growing customer bases.

With increasing demand for digital services, customers expect transparency, convenience, and accessibility in every service, including milk delivery. Traditional methods fail to provide real-time tracking, automated billing, and delivery customization, leading to dissatisfaction among consumers and operational challenges for dairy administrators.

Tamils Dairy Farm is a digital platform developed to bridge the gap between traditional dairy practices and modern technological solutions. The system focuses on automating delivery management, improving financial tracking, and enhancing customer experience through a user-friendly web interface.

This paper describes the design, architecture, and implementation of the Tamils Dairy Farm digital system and evaluates its impact on improving dairy distribution operations.

II. LITERATURE REVIEW

The digital transformation of traditional service industries has led to the development of various management systems aimed at improving operational efficiency, accuracy, and customer satisfaction. In the dairy sector, manual record-keeping and billing practices have long been associated with inefficiencies, delayed reporting, and increased chances of human error. Researchers and practitioners have therefore explored web-based and automated systems to streamline daily operations and enhance service delivery.

Previous studies in dairy management systems highlight the importance of digitization in monitoring milk production, delivery schedules, and customer subscriptions. Many early systems focused on desktop-based applications for maintaining farm records, inventory, and billing. While these systems improved internal data management, they lacked real-time accessibility and customer interaction features. With the advancement of web technologies, modern dairy management platforms now support online access, automated notifications, and centralized databases, enabling better coordination between service providers and customers.



Web-based delivery management systems have also been widely implemented in related domains such as e-commerce and logistics. These systems emphasize real-time tracking, digital payment processing, and automated billing mechanisms. The adoption of such features in dairy services has been shown to reduce operational delays and improve financial transparency. Studies indicate that integrating customer portals with administrative dashboards helps streamline subscription handling, consumption tracking, and invoice generation, resulting in improved user engagement and service reliability.

Recent technological advancements have further encouraged the use of modern front-end frameworks and cloud-based backends in system development. Technologies such as React and TypeScript support scalable, maintainable, and responsive interfaces, while cloud platforms provide secure data storage, multi-user accessibility, and system reliability. Research also suggests that adopting modular architectures allows systems to transition from local storage environments to cloud-based infrastructures without major redesign, supporting long-term sustainability.

Billing automation has been another significant area of focus in literature. Traditional billing methods often lead to inconsistencies due to manual calculations and missing delivery records. Automated billing engines, integrated with delivery logs, have proven effective in generating accurate invoices and reducing administrative workload. Such systems also enable customers to monitor their consumption patterns and manage subscriptions efficiently.

Overall, the literature emphasizes that digital dairy management solutions play a crucial role in modernizing traditional operations. They enhance efficiency, transparency, and customer engagement while reducing operational costs and errors. However, many existing systems either focus only on farm production management or lack integrated customer interaction features. The proposed Tamils Dairy Farm system addresses this gap by combining delivery management, subscription handling, and automated billing within a single web-based platform designed for scalability and future cloud integration.

III. PROBLEM STATEMENT

Traditional dairy delivery systems primarily rely on manual processes such as handwritten records, paper-based billing, and phone-based customer communication. These methods often lead to operational inefficiencies, calculation errors, data loss, and delays in billing and reporting. Managing customer subscriptions, daily delivery quantities, and payment records manually becomes increasingly difficult as the customer base grows, resulting in reduced productivity and poor service coordination.

In many small and medium-scale dairy farms, there is a lack of a centralized digital platform to monitor deliveries, track consumption, and generate accurate invoices. Customers also face challenges in verifying delivery details, accessing billing information, and modifying their subscriptions. This lack of transparency reduces trust and limits customer engagement with the service provider.

Additionally, manual systems do not support real-time tracking, automated calculations, or structured data storage, making it difficult for administrators to analyse performance, manage records efficiently, and scale operations. Errors in monthly billing, missed delivery entries, and inconsistent record maintenance directly affect financial accuracy and operational reliability.

Therefore, there is a need for a web-based digital milk delivery management system that automates delivery tracking, subscription handling, and billing processes while providing transparency and accessibility for both administrators and customers. The system should be scalable, user-friendly, and capable of supporting future cloud integration to ensure long-term efficiency, accuracy, and sustainability in dairy service management.

IV. OBJECTIVES OF THE STUDY

To design and develop a web-based digital milk delivery management system that automates delivery tracking, subscription management, and billing processes to improve efficiency, accuracy, and transparency in dairy operations.

Specific Objectives:

1. To replace manual record-keeping methods with a centralized digital platform for managing milk delivery operations.
2. To develop an administrator dashboard for managing customers, delivery schedules, subscriptions, and billing records.

3. To provide a customer portal that allows users to monitor milk consumption, modify delivery schedules, and access invoices.
4. To implement an automated billing system that calculates monthly charges based on delivery logs and subscription data.
5. To reduce human errors, data loss, and delays associated with traditional paper-based systems.
6. To enhance transparency and communication between dairy service providers and customers.
7. To build the system using modern web technologies for better usability, scalability, and performance.
8. To support offline data handling initially and enable future migration to a cloud-based backend for secure and scalable data management.
9. To improve operational efficiency and decision-making through structured digital records and reporting.
10. To provide a scalable solution that can be adopted by small and medium-scale dairy farms for digital transformation.

V. PROPOSED SYSTEM

Tamils Dairy Farm introduces a dual-interface digital platform consisting of an Admin Dashboard and Customer Portal.

5.1 Admin Dashboard

The administrator interface provides centralized control over dairy operations:

- Customer subscription management
- Daily delivery tracking and recording
- Automated ledger maintenance
- Billing calculation and invoice generation
- Data insights and reporting

The dashboard reduces manual dependency and ensures accurate record-keeping.

5.2 Customer Portal

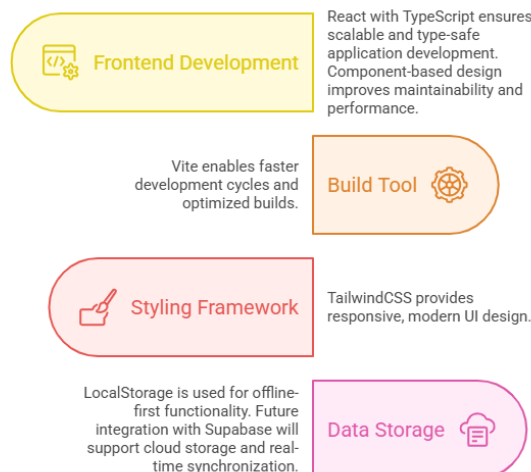
The customer interface improves transparency and service personalization:

- Delivery schedule customization
- Pause/resume milk supply
- Monthly billing access
- Delivery history tracking
- Marketplace for additional farm products

This interface enhances customer trust and convenience.

5.3 Flow Chart

Tamils Dairy Farm System Architecture



Made with  Napkin

VI. SYSTEM ARCHITECTURE

The system architecture of the Tamils Dairy Farm digital milk delivery management system is designed using a layered and modular approach to ensure efficiency, scalability, and easy maintenance. It consists of three main layers: the presentation layer, application logic layer, and data storage layer. The presentation layer provides the user interface for both administrators and customers, developed using modern web technologies such as React, TypeScript, and Tailwind CSS to deliver a responsive and user-friendly experience. The application logic layer acts as the core of the system, handling delivery tracking, subscription management, automated billing calculations, and report generation based on defined business rules. The data storage layer manages the storage and retrieval of information, initially using Local Storage for offline persistence and planned for future integration with a cloud-based platform such as Supa base for secure and centralized data management. This architecture ensures smooth communication between components, supports system scalability, and enables seamless upgrades such as cloud deployment, mobile integration, and online payment support.

6.1 Frontend Development

- React with TypeScript ensures scalable and type-safe application development.
- Component-based design improves maintainability and performance.

6.2 Build Tool

- Vite enables faster development cycles and optimized builds.

6.3 Styling Framework

- Tailwind CSS provides responsive, modern UI design.

6.4 Data Storage

- Local Storage is used for offline-first functionality.
- Future integration with Supa base will support cloud storage and real-time synchronization.

6.5 Billing Engine

The custom billing module:

- Tracks daily deliveries
- Calculates monthly consumption
- Generates automated invoices
- Reduces financial discrepancies

VII. METHODOLOGY

The methodology adopted for the development of the Tamils Dairy Farm digital milk delivery management system follows a systematic and structured approach to ensure reliability, efficiency, and scalability. The system is developed using a web-based application model that combines requirement analysis, system design, development, testing, and deployment phases.

Initially, requirement analysis was conducted to understand the challenges faced in traditional dairy delivery operations, including manual record-keeping, billing errors, and lack of customer transparency. Based on these findings, system objectives and functional requirements such as delivery tracking, subscription management, and automated billing were clearly defined.

In the design phase, a layered architecture was planned, consisting of presentation, application logic, and data storage layers. User interfaces for administrators and customers were designed to ensure ease of use and accessibility. Workflow diagrams and database structures were prepared to support system functionality and scalability.

During the development phase, the system was implemented using modern web technologies such as React, TypeScript, Vite, and Tailwind CSS. Local Storage was used for initial data persistence to support offline operations, while the architecture was prepared for future migration to a cloud-based backend like Supa base. A custom billing algorithm was developed to calculate monthly invoices based on daily delivery records and subscription data.



Testing was carried out at different levels, including functional testing, usability testing, and system testing, to ensure accurate performance and error-free operations. The system was evaluated for data accuracy, billing calculations, and user interaction. Necessary modifications were made based on testing results to improve system performance and reliability.

Finally, the deployment phase involved implementing the system for real-time use, enabling administrators to manage deliveries and customers to monitor consumption and access invoices. The methodology ensures a scalable and adaptable solution that can be enhanced in the future with features such as mobile applications, cloud storage, and online payment integration.

VIII. IMPLEMENTATION

The implementation of the Tamils Dairy Farm digital milk delivery management system was carried out using a structured and modular development approach. The system was developed as a web-based application using modern frontend technologies including React, TypeScript, Vite, and Tailwind CSS to ensure performance, scalability, and a responsive user interface.

The development process began with setting up the project environment using Vite for fast build configuration and optimized performance. The user interface was designed using React components to ensure modularity and reusability. Tailwind CSS was used for styling to create a clean, responsive, and mobile-friendly layout for both the administrator dashboard and customer portal. TypeScript was integrated to improve code reliability, maintainability, and error handling through static type checking.

The system was divided into functional modules such as customer management, subscription management, delivery tracking, and billing management. Each module was implemented as independent but interconnected components to maintain a clean architecture. The administrator dashboard allows adding customers, updating subscriptions, recording daily deliveries, and generating invoices. The customer portal enables users to monitor their consumption, view delivery history, and access monthly bills.

For data handling, Local Storage was used in the initial phase to store customer details, delivery logs, and billing records. This approach supports offline functionality and simplifies deployment for small-scale operations. The system structure has been designed in such a way that Local Storage can later be replaced with a cloud-based backend such as Supabase without major architectural changes.

A custom billing algorithm was implemented to calculate monthly charges based on recorded delivery quantities and subscription rates. The billing logic automatically computes totals using delivery records and price per litre, ensuring accuracy and eliminating manual calculation errors. The generated invoices are dynamically displayed within the system for both administrators and customers.

Testing was conducted throughout the implementation phase, including unit testing of individual components, functional testing of modules, and integration testing to ensure smooth communication between system layers. Errors were identified and resolved to enhance system stability and performance.

Overall, the implementation phase successfully transformed the proposed design into a functional, scalable, and user-friendly digital solution. The modular code structure and modern technology stack ensure that the system can be easily enhanced in the future with features such as cloud storage, authentication systems, payment gateway integration, and mobile application support.

IX. RESULT AND DISCUSSION

The implementation of the Tamils Dairy Farm digital milk delivery management system demonstrated significant improvements in managing dairy operations compared to traditional manual methods. The system successfully automated key activities such as customer management, delivery tracking, subscription handling, and monthly billing, resulting in increased operational efficiency and reduced administrative workload. The administrator dashboard enabled easy monitoring of daily deliveries and quick generation of invoices, while the customer portal provided transparency by allowing users to track consumption and access billing information in real time.

The results indicate that the use of a digital platform minimizes human errors commonly associated with handwritten records and manual calculations. Automated billing based on delivery logs ensured accurate monthly invoices and improved financial management. The Local Storage-based data handling proved effective for small-scale operations by supporting offline functionality and quick data retrieval. The modular design also confirmed the system's readiness for future cloud integration, which can further enhance accessibility, security, and scalability.

From a usability perspective, the responsive interface developed using React and Tailwind CSS improved user interaction for both administrators and customers. The structured workflow simplified daily operations such as recording deliveries and managing subscriptions. Users were able to access information quickly, which improved decision-making and service reliability.

The discussion highlights that digital transformation in dairy delivery services not only enhances operational efficiency but also strengthens customer trust through transparency and accessibility. The system addresses key limitations of existing manual approaches by providing centralized data management and automated processes. However, the current implementation is limited to web-based access and Local Storage data persistence. Future enhancements such as cloud database integration, mobile application support, GPS-based delivery tracking, and online payment systems can further improve the functionality and reach of the system.

X. CONCLUSION

The **Tamils Dairy Farm digital milk delivery management system** demonstrates how traditional dairy distribution can be transformed through a simple, scalable web-based solution. By replacing manual record-keeping with automated delivery tracking, subscription management, and digital billing, the system significantly reduces human error, improves operational efficiency, and enhances financial accuracy. The integration of an administrator dashboard and customer portal ensures transparency and real-time interaction between service providers and customers.

The use of modern technologies such as React, TypeScript, Vite, and Tailwind CSS enables a responsive and user-friendly interface, while Local Storage provides reliable offline data handling during the initial phase. The system's architecture is also designed for future scalability through cloud migration using Supabase, allowing improved data security, multi-user access, and remote management.

Overall, the proposed solution provides a practical and cost-effective digital transformation model for small and medium-scale dairy businesses. It enhances service quality, customer satisfaction, and operational control, making it a sustainable approach for modern dairy farm management. Future enhancements may include mobile app integration, real-time GPS tracking, payment gateway support, and AI-based demand forecasting to further strengthen the system's capabilities.

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